

To :
Our Valued Customers
PT Bank Resona Perdana

Jakarta, October 26, 2022

Subject: Information of BI-FAST Service

ANNOUNCEMENT
033/PGM/BRP/PFD/X/2022

Referring to our previous announcement number 032/PGM/BRP/PFD/X/2022 date October 14, 2022 regarding Bank Resona Perdania as BI-FAST Participant, herewith we inform information of the BI-FAST service as follows:

Service Name	BI-FAST	
Service Time	Counter	Monday - Friday at 08.30 AM - 11.00 AM
	Internet Banking	Monday - Friday at 08.30 AM - 13:30 PM
Transaction Amount	Counter & Internet Banking	IDR 1 (one Rupiah) - IDR 250.000.000 (two hundred and fifty million Rupiah)
Transaction Fees	Counter	IDR 2.500/Item
	Internet Banking	IDR 1.500/Item
Transaction SLA	Maximum 25 seconds / transaction	
Transaction Objectives	<ul style="list-style-type: none"> ▪ Investment ▪ Fund transfer ▪ Purchase ▪ Other 	
Proxy ID (identity of the receiving customer as an alternative account number) *	Use of mobile phone number or electronic mail address (<i>E-Mail</i>) as Proxy ID. This is a new method as an alternative account number to which you are transacting	
BI-FAST Incoming Fund	Incoming funds received at 06.30 AM to 10.00 PM on weekdays will be immediately credited to the account at the same time, while incoming funds received outside of that time will be credited in the next period.	
BI-FAST Transaction Notification *	<p>Notification will be sent to the <i>E-mail</i> address registered with the Bank for information on :</p> <ol style="list-style-type: none"> (1) successful debiting of outgoing funds and (2) credit of returned funds by the receiving bank / failing to send due to data errors from the sending customer 	

* Currently, is only available for BI-FAST service through Internet Banking;

BI-FAST service will be started with BI-FAST service through Counter that is scheduled on November 24, 2022, subject to Bank Indonesia approval; BI-FAST service through Internet Banking will be further informed;

For any changing or update progress regarding information of BI-FAST service, will be informed again;

That is all our information, thank you for your attention.

Best regards,
PT Bank Resona Perdania

