



Safe Internet Banking Tips



Protect Confidential Financial Data and Information

- Never share your username, password, PIN, or OTP with anyone, including individuals claiming to be from the bank.
- Avoid storing credentials in easily accessible places or saving them in your browser.
- Always log in by manually typing your username and password for optimal security.



Use Secure Devices and Networks

- Avoid accessing Internet Banking through public Wi-Fi, shared computers, or internet cafés.
- Use personal devices with updated antivirus and operating systems.
- Enable auto-lock and biometric features if available.



Beware of Phishing and Fake Emails

- Do not click on links from suspicious emails, SMS, or messages that claim to be from the bank.
- Check the sender's address and watch for unusual spelling or formatting.
- Ensure to access Internet Banking through the official website.



Enable Transaction Notifications

- Activate SMS/email notifications to monitor your account activity in real time.
- Apply dual control for high-value transactions.



Update Passwords Regularly

- Change your password periodically and use a combination of uppercase, lowercase letters, numbers, and symbols.
- Avoid using easily guessed personal information like birthdates.



Monitor Account Activity



- Review your account statements frequently to ensure there are no suspicious transactions.
- Use e-statements for self-auditing.



Logout After Completing Transactions

- Always log out of the application after using Internet Banking services.
- Do not simply close the browser tab or application without logging out.

Customer Complaints Service

 (021) 5707300  cust-comm@perdania.co.id

#geberpk #konsumencerdaspekabertransaksi #waspadaphising

