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Bendungan Hilir, Tanah Abang
Jakarta Pusat 10210, Indonesia

To:
Our Valued Customers
PT Bank Resona Perdania

ANNOUNCEMENT

018/PGM/BRP/PFD/VIII/2025

We inform you about the update of Bank Resona Perdania's cash transaction and deposit service for foreign currency. The update which will be implemented as follow:

1. Transaction Charge Changes:

Transaction	Before	After
Withdraw Fee of Cash Transaction	0.5% (min. eqv USD 5)	1.5% (min. eqv USD 15)
Transfer Fee for Counter Transaction Outgoing T/T (Foreign Currencies)	1/8% (min eqv. USD 5 max eqv. USD 250)	1/8% (min eqv. USD 25 max eqv. USD 250)

- Cash Transaction referring here means service of Withdraw and Deposit of USD, JPY, and CNY.
- For Transfer Fee through Internet Banking will be unchanged.

2. Terminate Cash Transaction and Deposit Service in Deltamas Sub-branches. The service will be transferred to other Bank Resona Perdania Sub-Branch Offices, such as Cikarang, MM2100, and Karawang Sub-Branch Offices.

This update implemented effective as per October 01, 2025.

We look forward this update could be increase customer satisfaction in transaction with Bank Resona Perdania. Bank always have commitment to improve the quality of product and service that we offer to customers.

For further information, please contact Customer Call Center of the Bank at phone number 021 - 5701445.

Thus we convey the information. Thank you for your attention.

Best Regards,
PT Bank Resona Perdania