



Jakarta Mori Tower, Lantai 30, 31 dan 32 Jl. Jend. Sudirman Kav. 40-41 Bendungan Hilir, Tanah Abang Jakarta Pusat 10210, Indonesia Telp. : +62-21-570-1958 Fax. : +62-21-570-1936 SWIFT : BPIAIDJA

Website: www.perdania.co.id

Jakarta, July 17, 2023

To. Our Valued Customers PT Bank Resona Perdania

Subject: Additional Feature of Proxy ID and BI-FAST Service Condition

ANNOUNCEMENT 025/PGM/BRP/PFD/VII/2023

Referring to our announcement number 016/PGM/BRP/PFD/IV/2023 dated April 28, 2023 about BI-FAST Service update and for ensuring the quality of fast, easy, cheap, safe and reliable fund transfer services herewith we convey the updating of information related to feature and condition BI-FAST services Bank Resona Perdania as follows:

ADDITIONAL FEATURE

BI-FAST FEATURE	Transaction Channel	Transaction Type	Previous Information	Latest Information
Beneficiary Proxy ID (email address	Counter	Single & Bulk	Not Available	AVAILABLE Effective September 4, 2023
or mobile phone number)	Internet Banking	Single & Bulk	Available	Unchanged

Example of Beneficiary Proxy ID fulfillment either of an email addres or mobile phone number on the withdrawal and transfer form:





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	No.			Tan	iggal Date 日仔:
	® Bank	Resona Perdania	出金・	振込票	Formulir Penarikan dan Transfer Withdrawal and Transfer Form
	Jenis Transaksi Transaction Type 取引權別	PENARIKAN TUNAI PEMINDAHI Cash Withdrawal Transfer Account 的		RTGS	KIRIM Transfer 最込送金板房 LLG BI-FAST REMITTANCE ASTERIA
	Nama Penerima Beneficiary Name 見事人名 概 8	ABCDEF	Beneficiary 更取人	Nama Pemohon Applicant Name ご信報人名	Applicant 發順人
	Jenis Penerima Beneficiary Type 更加人名	Sandi / Code / 그 — F Perusahaan Personal Personal Corporate ## ##	Pemerintah Governood 進音	•••	Sandi / Code / コード
	Alamat Penerima Bereficiey Address #16.49.#	KeleCty Brit: Negres/Curry/ER	INFORMASI PENERMA Beneficiary Information STRAIN	Nomor Identitas 心. No. 和分配明書	
	No. Rekening Penerima Bonoficiary Acct No. 受取人口疫毒号 # II		WN Independent Chicago	Alarnat Pemohon	gradual Continue and A
	Propy ID (No. NPE mail Personnal Orborg phone Notice should be propy to the post of the propy (No. Lo. L. F. L. L. (Orboton Tayman BLFAST) III III (III Police Orboton Christian III Police No. Christian III Police III III III III III III III III III I	xxx@indonesia.co.id atau 0812-3456789	インドネシア芸術 WNA Foreign Citizen 外高技術	Applicant Address ご会報人会所	Kota/City/都市: Negara/Country/当家:
	Bank Penerima Sentiary Sent 文學人來可能行 Mills Minds Bank	BANK XYZ	Peridudik Resident	Blaya Keresponden Correspondent charge 手数制区分 B	Berbagi Beban Penerima Boban Pengitin. Applicant' Sander シェア 正常人見刻 中級人見別

SERVICE CONDITION ASSIGNMENT

Some condition related to BI-FAST services specifically for single and bulk payment transaction through Teller Channel assigned by Bank Resona Perdania as the Sender Bank to ensure fund transfer service can run efficiently are as follows:

	Example of Rejection condition at the Sender Bank	Process carried out by the Sender Bank
Automatic Switching (According to SKNBI window time)	Rejection on the Account Enquiry (AE) process: Occurs when the Sender Bank input BI-FAST transaction to the Beneficiary Bank using the Beneficiary account number written on the Customer transfer form and get rejected status because of Virtual Account reason (Currently BI-FAST cannot accommodate Virtual Account transaction), Foreign Currency Account and Blocked Account	Only for Single Transaction: For reject status because the Beneficiary account is Virtual Account, Sender Bank will automatically switch the fund transfer transaction from BI-FAST to SKNBI (Fund will be received by Beneficiary on the same day). For rejection because of Foreign Currency and Blocked Account reason, Bank will return the transaction For Single and Bulk Payment



Bank Resona Perdania

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process:

Occurs when Bank having the condition as follow:

- 1. Time out occurs with BI-FAST server.
- Beneficiary Bank close the BI-FAST service temporarily.
- There is a disruption in Sender Bank BI-FAST system.

transaction:

Sender Bank will automatically switch the fund transfer transaction from BI-FAST to SKNBI.

Note:

- If automatic switching occurs from BI-FAST to SKNBI service, then the charge borne to customer is SKNBI charge
- After switching to SKNBI, the transaction still has the possibility to be returned by the Beneficiary Bank.

	Condition	Information		
BENEFICIARY NAME VALIDATION	There is a different between Beneficiary name listed by Customer on the transfer form and the response given by the Beneficiary Bank.	The Bank accept the difference between the Beneficiary name information listed by Customer on the transfer form and the response given the Beneficiary Bank with the following conditions: The result of Account Enquiry (AE) do not mention salutation of business entity (PT/CV) Example: PT ABC becomes ABC. The result of Account Enquiry (AE) not complete due to 35 character limitation. Example: ABCDEFGHIJKLMNOPQRSTUVWXYZAAABBBCCCDDD (38 character) becomes ABCDEFGHIJKLMNOPQRSTUVWXYZAAABBBCCC (35 character) for other difference condition, Bank will reject against the transaction.		

If the Customer needs more information about BI-FAST services, Customer can contact:

- Our IB Helpdesk officer at phone number 021-5707278 for service through Internet Banking.
- Our Call Center officer at phone number 021-5701445 for service through the counter.

That's all our information. Thank you for your attention and cooperation.

Best regards, PT Bank Resona Perdania