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SWIFT : BPIAIDJA  
Website : [www.perdania.co.id](http://www.perdania.co.id)

To.  
Our Valued Customers  
PT Bank Resona Perdania

**Subject : Additional Feature of Proxy ID and BI-FAST Service Condition**

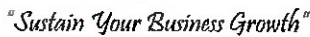
**ANNOUNCEMENT**  
025/PGM/BRP/PFD/VII/2023

Referring to our announcement number 016/PGM/BRP/PFD/IV/2023 dated April 28, 2023 about BI-FAST Service update and for ensuring the quality of fast, easy, cheap, safe and reliable fund transfer services herewith we convey the updating of information related to feature and condition BI-FAST services Bank Resona Perdana as follows :

### ADDITIONAL FEATURE

BI-FAST FEATURE	Transaction Channel	Transaction Type	Previous Information	Latest Information
Beneficiary Proxy ID (email address or mobile phone number)	Counter	Single & Bulk	Not Available	AVAILABLE Effective September 4, 2023
	Internet Banking	Single & Bulk	Available	Unchanged

Example of Beneficiary Proxy ID fulfillment either of an email address or mobile phone number on the withdrawal and transfer form:



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Some condition related to BI-FAST services specifically for single and bulk payment transaction through Teller Channel assigned by Bank Resona Perdana as the Sender Bank to ensure fund transfer service can run efficiently are as follows :

[illegible]



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Note :

- If automatic switching occurs from BI-FAST to SKNBI service, then the charge borne to customer is SKNBI charge
- After switching to SKNBI, the transaction still has the possibility to be returned by the Beneficiary Bank.

If the Customer needs more information about BI-FAST services, Customer can contact:

- Our IB Helpdesk officer at phone number 021-5707278 – for service through Internet Banking.
- Our Call Center officer at phone number 021-5701445 – for service through the counter.

Best regards,  
PT Bank Resona Perdania