

Jakarta, August 18, 2020

To:
Our Valued Customers
PT Bank Resona Perdania

ANNOUNCEMENT
No. 040/PGM/BRP/PFD/VIII/2020

In order to follow up with the press release of Bank Indonesia No. 22/59/DKOM dated August 11, 2020 regarding “BI Set The Schedule of Operational Activities and Public Services in the New Normal Era, Encourage National Economic Recovery”, Ministry of Finance of The Republic Indonesia Directorate General of Treasury (DJPb) Letter No. S-684/PB/2020 dated August 14, 2020 regarding “Delegation Regulating Policy and Cut-Off Date of State Revenue Book in the New Era of Normality”, and continued our previous announcement No.013/PGM/BRP/PFD/III/2020 dated March 23, 2020 and No.036/PGM/BRP/PFD/VIII/2020 dated August 3, 2020, we herewith inform the update of service time, cut off time transactions through counter and fax, cut off time transactions through internet banking and the availability of Sub-Branch Offices’ services as follows:

1. Service Time:

Office Networking		Normal	Previous	Become
			Effective per March 30, 2020 until August 15, 2020	Effective per August 18, 2020 until further information
a.	Head Office and Branch Office	08.30 WIB-14.30 WIB	08.30 WIB-13.30 WIB	08.30 WIB-13.30 WIB
b.	Sub-Branch Office	09.30 WIB-14.30 WIB	09.30 WIB-13.30 WIB	09.30 WIB-13.30 WIB

2. Cut off transaction time at Head Office and Branch Offices through counter (including fax):

Transactions		Normal	Previous	Become
			Effective per March 30, 2020 until August 15, 2020	Effective per August 18, 2020 until further information
a.	Clearing	12.00 WIB	11.00 WIB	11.00 WIB
b.	Transfers (all currencies)	12.00 WIB	11.00 WIB	11.00 WIB
c.	<ul style="list-style-type: none"> Internal transfers, deposits and cash transactions Tax Foreign Exchange (FX) transaction 	<ul style="list-style-type: none"> 14.30 WIB 15.00 WIB 14.30 WIB 	<ul style="list-style-type: none"> 13.30 WIB 13.00 WIB 13.30 WIB 	13.30 WIB

3. Cut off time transactions at Sub-Branch Offices through counter:

Transactions		Normal	Previous	Become
			Effective per March 30, 2020 until August 15, 2020	Effective per August 18, 2020 until further information
a.	Clearing	10.30 WIB	Unchanged	Unchanged
b.	Transfers (all currencies)	11.30 WIB	11.00 WIB	11.00 WIB
c.	<ul style="list-style-type: none"> Internal transfers, deposits and cash transactions Tax Foreign Exchange (FX) transaction 	<ul style="list-style-type: none"> 14.30 WIB 15.00 WIB 14.30 WIB 	<ul style="list-style-type: none"> 13.30 WIB 13.00 WIB 13.30 WIB 	13.30 WIB

4. Cut off time for internet banking transactions:

Transactions		Normal	Previously	Become
			Effective per March 30, 2020 until August 15, 2020	Effective per August 18, 2020 until further information
a.	i) Transfer in Rupiah ccy	14.30 WIB	14.00 WIB	14.30 WIB
	ii) Transfer in Foreign ccy	13.30 WIB	Unchanged	Unchanged
b.	Internal transfers and deposits	16.00 WIB	15.30 WIB	15.30 WIB
c.	Tax	15.00 WIB	13.00 WIB	15.00 WIB

5. Sub-Branch Offices Availability

Suryacipta and Deltamas Sub-Branch Offices are closed temporarily until further information. The service will be transferred to the nearest sub branch offices, namely Karawang and Cikarang Sub-Branch Offices.

All transactions received after the cut-off time mentioned above will be processed on the next working day and especially for transfer transaction through counter (include fax), the maximum transaction received per day will be limited to 20 (twenty) applications per Customer, including transactions that will be processed on the following business day.

We strongly advice Customers to conduct banking transactions through internet banking to prevent the widespread of COVID- 19

We are sorry for the inconvenience. Thank you for your attention.

Best regards,
PT Bank Resona Perdania